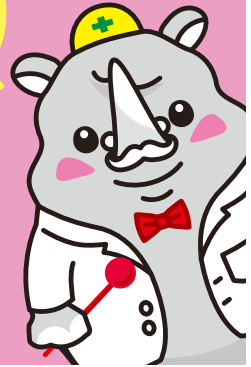


## Doubts about disaster prevention?

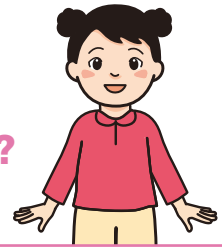
## Evacuation Shelter FAQ

Evacuation shelters are refuges where local people can gather during a disaster.  
Let's be considerate of each other in order to live comfortably and healthily at shelters.  
What are some tips for living at an evacuation shelter?



Q1

**How can I get information about the evacuation site where I will be taking refuge?**



Information on evacuation sites can be found on the Kofu City Flood Hazard Map, the Kofu City Disaster Prevention App, and the city website during normal times.

For information on the opening of evacuation shelters in the event of a disaster, see 'L Alert Dissemination' (the dissemination of an L Alert provides information on the opening of evacuation shelters via TV data broadcasting, the Kofu City Disaster Prevention App, and the Kofu City Disaster Prevention Portal), the Kofu City Disaster and Crime Prevention e-Newsletter, Disaster Prevention and Crime Prevention Radio, and various other sources of information transmission.

Q2

**Does Kofu City make any special considerations for women in designated evacuation shelters?**



Each designated evacuation shelter is managed by an evacuation shelter management committee consisting of the neighborhood association, Disaster Prevention Leaders, facility managers, and city employees called Community Liaison Officers. The teams take the following operational considerations into account.

- Women-only evacuation spaces (for women, mothers and their children)
- Laundry drying room, changing room, and nursing room (one exclusively for women)
- Distribution of sanitary products and women's underwear by female staff
- Ensuring safety at designated evacuation shelters through patrolling guards, etc. (patrols are conducted by female and male pairs)

Q3

**Are there special evacuation centers for people with disabilities? Those with disabilities, such as the physically disabled or those with mental illnesses who struggle in crowded places, may find it difficult to live in an evacuation shelter. Does Kofu City have any measures in place?**



Welfare evacuation rooms may be set up in vacant rooms to create private spaces for disabled evacuees to live in, subject to consultation with the facility manager of the designated evacuation shelter. Kofu City has also concluded an "Agreement on Acceptance of Persons Requiring Assistance at Welfare Evacuation Shelters in the Event of Disaster" with facilities for the disabled, nursing care facilities, and welfare centers, establishing a system whereby those who have difficulty living as evacuees in designated evacuation centers will be recommended for a place in specialized welfare evacuation centers.

Q4

**Are there any special considerations in place for the elderly or small children?**



The following materials and equipment are available for the elderly and infants.

**Elderly**

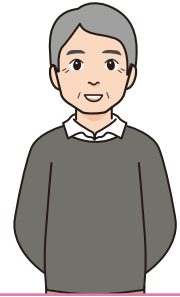
- Restrooms for the elderly (handrails, backrests)
- Wheelchair accessible restrooms
- Adult diapers

**Infants**

- Nursing privacy tent
- Breastfeeding baby cribs
- Baby wipes
- Powdered milk
- Liquid milk
- Disposable baby bottles
- Disposable diapers (newborn, S, M, L, and big sizes)

## Q5

**I don't know how to use the stockpiled food, materials, and equipment at the designated evacuation shelters. Is there a place where I can learn how to use them?**



We encourage you to participate in the Kofu City Comprehensive Disaster Prevention Drills, which are held at designated sites in each region. These events include evacuation shelter operation drills and emergency food preparation drills, as well as training sessions for Disaster Prevention Leaders on how to use materials and equipment.

We have also created a video on 'Handling Materials and Equipment at Evacuation Shelters', which you can view here.



## Q6

**Who operates the designated evacuation shelters?  
Do you need help from residents?**



Each designated evacuation shelter is managed by an evacuation shelter management committee consisting of the neighborhood association, Disaster Prevention Leaders, facility managers, and city employees called Community Liaison Officers. The shelters depend on the cooperation of evacuees.

Q7

**Is there anything I should be aware of when using the designated shelters? What should Kofu City residents do to help?**



### Basic Policy for the Operation of Designated Evacuation Shelters

**In principle, evacuation shelters should be operated primarily by local residents, in cooperation with facility managers and city employees (Community Liaison Officers).**

Evacuation shelters are places for the local community, including serving as a source of support for those sheltering at home.

In the event of a disaster, it is important for local residents, facility managers, and city employees to work together in a timely manner. In principle, evacuation shelters will be managed primarily by local residents, and city employees will share information with the Disaster Countermeasures Headquarters and organize the supplies and personnel needed at each site.

**Think of the shelter as a community and try to use it in a way that supports self-reliance.**

Based on past examples of disasters, if a prolonged stay at an evacuation shelter is unavoidable, shelters will be operated based on the principles of local community.

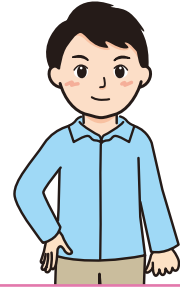
Evacuees must share the common viewpoint of "protecting life and livelihood" with each other and work toward their own independence.

**Let's work on creating evacuation shelters that are welcoming to those in need and are managed with gender equality in mind.**

Everyone living in the evacuation shelter should consider and respect each other, value everyone's life and livelihoods, give priority to those who need special care, and consider the layout and rules of the shelter. In addition, evacuation shelters should be managed from the perspective of gender equality, for example, by having women participate in the evacuation shelter management committee.

## | Evacuation Shelter FAQ |

Q8

**What types of evacuation sites are there in Kofu City?****Designated evacuation shelter**

A facility where people who cannot return to their homes due to a disaster can live for a certain period of time.

**Evacuation site (designated emergency evacuation site)**

Open land, parking lots, and other places where people can evacuate to in the event of an earthquake, and facilities with floors above the flood depth that can be evacuated to in the event of flooding.

**Temporary shelter**

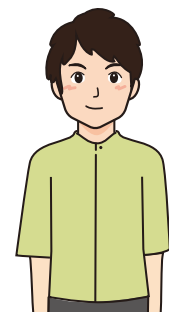
A facility where people who are unable to evacuate to designated evacuation shelters or evacuation sites (designated emergency evacuation sites) can live temporarily in the event of a disaster.

Q9

**When are evacuation sites opened?**

Shelters will be opened when a disaster has occurred or is likely to occur. Especially in the event of flooding, shelters will be opened before the disaster strikes to allow for early evacuation before the heavy rain begins.

Q10

**Is there a specific place where I should take shelter?**

We will never know when disaster may strike. In the event of a disaster or emergency, please evacuate to your local evacuation site to protect your life.